



Advanced Wireless Solutions
for senior living communities and
independent living

About TeleAlarm® world wide

The TeleAlarm® Group includes five united healthcare communications companies which provide exceptional products and systems as well as unsurpassed services in the healthcare and alarm technology of the future. Our goal is to exceed our customers' expectations by developing, manufacturing and selling the most innovative, highest quality products in the market. We believe this can only be achieved if we offer value and an unmatched commitment to customer service.



Our credo vis-à-vis our customers

We believe our first responsibility is to serve the needs of our customers and particularly elderly people, social care givers, nurses, patients and all others who use our products and services.

In listening to them and meeting their needs we constantly strive to develop innovative products to meet that goal.

Research must be carried on, innovative programs developed, in order to get the greatest benefits from today's technology by helping to improve everyday life and security of all who use our products & systems.

Everything we produce must be of the highest quality while at the same time, we strive to reduce our costs in order to maintain competitive prices and enable our suppliers and distributors to make a fair profit and the final user to benefit from a fair price too.

Our staff are committed to excellence and our goals are to serve our customers promptly and accurately as well as to provide them with an outstanding and professional technical support for their total satisfaction.

Our Mission

To use today's technologies and vision of tomorrow to enable people to maintain a high degree of independence in their homes for as long as possible, and when a continuing care residential community becomes a necessity, to facilitate safety, independence and caring in these settings.

To strive without reserve for the greatest possible service and quality in our products and people; to be the unsurpassed standard of comparison and to be recognised as a company of dedication, honesty, integrity, and service.

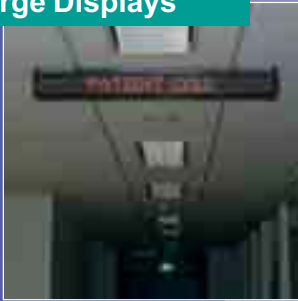
Wireless NurseCall



TeleAlarm[®] solutions include:

- Complete range of carephone products and systems covering the needs for health-care monitoring centers, assisted living facilities, private elderly people at home, etc.
- CareWin, software solution for alarm monitoring centers.
- NurseCall wireless solutions.
- Communication solutions for non-acute healthcare settings.

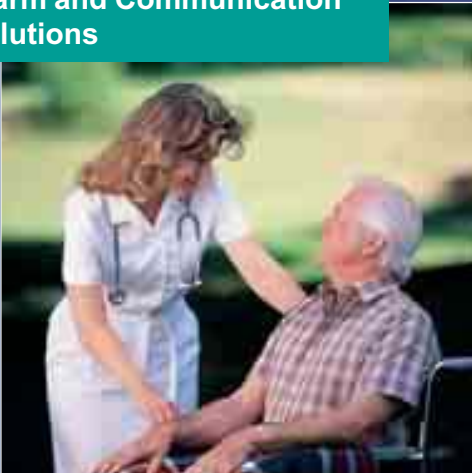
Large Displays



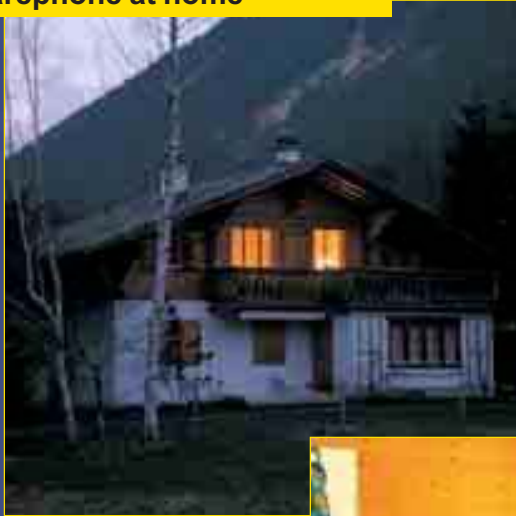
Nurses Office alarm receiver



Assisted Living Facilities: Alarm and Communication Solutions



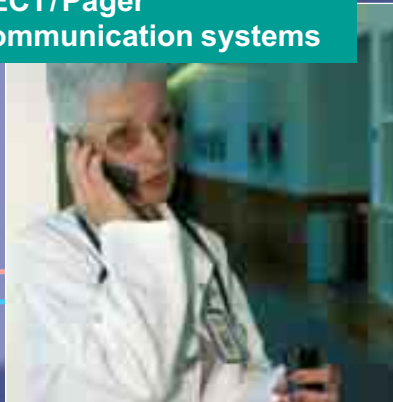
Carephone at home



Dementia



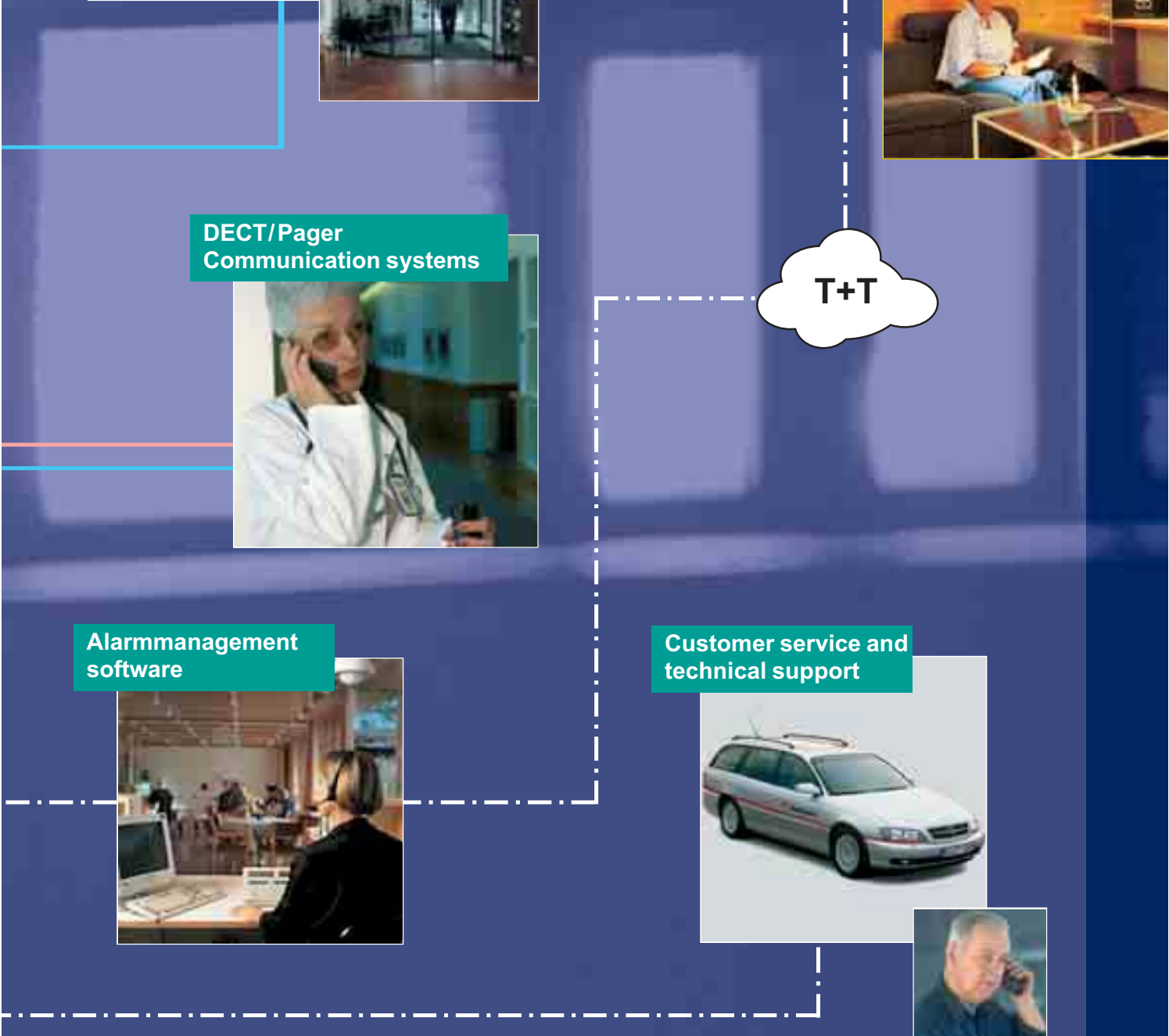
**DECT/Pager
Communication systems**



**Alarmmanagement
software**



**Customer service and
technical support**



TeleAlarm® since 1956

The first company of the TeleAlarm® group, Telectronic, S.A., was founded in Geneva, Switzerland, in 1956. Telectronic's social and professional alarm products lead the market. Products like TeleAlarm® NurseCall are fast becoming recognised as the standard of excellence in non-acute health-care settings. Telectronic's headquarters and production facility are in La Chaux-de-Fonds, Switzerland.

Fidelity TeleAlarm® the company's American arm, distributes products made by its sister company, Telectronic, along with other products like Avalon, a new system that links a facility's PABX with an emergency calling system in the residential units.

In 2001, the Fidelity Group (shareholder of Telectronic and Fidelity TeleAlarm) acquired Antenna A.B., a Swedish-based market leader of social alarms with growing offices throughout Europe. The gathering of our strong experience, the know-how and a rich portfolio in social alarm and telecommunication products has lead TeleAlarm® to be among the European leaders in its market segment.



Thanks to all our customers:

The long successful story that we have shared with our most famous and demanding customers is our reward. We expect to continue to listen to and work with our existing and future customers in their best interest for now and in the very long term.

References

- Telecommunication Companies
- Social Care givers
- Distributors

Swiss standards of quality:

TeleAlarm® companies are committed to producing the highest quality devices and systems in the interest of patient safety and to maintain their reputation for excellence in quality and service. All our products are compliant with the regulations in force in our application fields regarding safety and communication regulations.

Our manufacturing plant is ISO 9001 - 2000 certified. The daily commitment shown by our employees in order to produce high quality standard products will guarantee and ensure that our customers benefit from the famous «Swiss quality» label on the products we deliver.



TeleAlarm® group companies.

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